



PERFORMANCE SHIELD COMMERCIAL SERVICES MEMBERSHIP

1-YEAR PARTS AND LABOR WARRANTY

ON ALL REPAIRS

15% DISCOUNT

ON ALL REPAIRS

NO OVERTIME CHARGES.

SERVICE CALL WITHIN 24 HRS.

NO SERVICE CALL FEE

CANCEL ANYTIME.

\$75.00 MONTHLY PER SYSTEM

NO CONTRACT!

Why choose Performance Shield as HVAC Service agreement provider?

At **Performance Mechanical Texas LLC**, we understand that when it comes to selecting a service, you have plenty of options. However, we believe that our commitment to excellence, customer satisfaction, and innovation sets us apart from the rest. Here's why you should choose us:

Unparalleled Quality: We pride ourselves on delivering top-notch quality in every aspect of our service. From our products to our customer support, excellence is ingrained in everything we do.

Customer-Centric Approach: Our customers are at the heart of our business. We listen to your needs, understand your challenges, and tailor our solutions to meet your specific requirements. Your satisfaction is our priority.

Innovative Solutions: In a rapidly evolving world, innovation is key to staying ahead. We continuously strive to develop and implement cutting-edge solutions that drive efficiency, effectiveness, and value for our customers.

Reliability and Trustworthiness: You can count on us to deliver on our promises. Our track record of reliability and trustworthiness speaks for itself. When you choose us, you can rest assured that you're in good hands.

Transparency and Integrity: We believe in operating with the utmost transparency and integrity. Our business practices are ethical, honest, and transparent, ensuring that you have complete trust and confidence in us.

Flexibility and Adaptability: We understand that every customer is unique, and one-size-fits-all solutions don't always cut it. That's why we offer flexibility and adaptability in our services, allowing us to tailor our offerings to suit your individual needs.

Competitive Pricing: Quality doesn't have to come at a premium. We offer competitive pricing without compromising on quality, ensuring that you get the best value for your investment.

Exceptional Support: Our dedicated support team is here to assist you every step of the way. Whether you have questions, concerns, or need assistance, we're always just a call or click away.

Choosing **Performance Mechanical Texas LCC** means choosing excellence, innovation, reliability, and integrity. Join countless satisfied customers who have experienced the difference firsthand. Make the smart choice today and partner with us for all your HVAC needs.

SERVICES PROVIDED UNDER AGREEMENT

- Air conditioner, furnace, and preventative maintenance service.

(Appointments every 4 months)

Optimal Performance: Regular maintenance is key to ensuring that your HVAC system operates at peak performance. Bi-annual inspections help identify and address potential issues before

they escalate, ensuring that your system continues to deliver efficient heating, ventilation, and air conditioning year-round.

Extended Equipment Lifespan: Just like any other machinery, HVAC systems require regular upkeep to prolong their lifespan. Bi-annual inspections help prevent wear and tear, ensuring that your equipment lasts longer and operates reliably for years to come.

Energy Efficiency: A well-maintained HVAC system operates more efficiently, consuming less energy and lowering utility bills. Bi-annual inspections include tasks such as cleaning coils, replacing filters, and optimizing settings, all of which contribute to improved energy efficiency and reduced operational costs.

Prevention of Costly Repairs: Minor issues left unattended can escalate into major problems over time, leading to costly repairs or even system failures. Bi-annual inspections allow HVAC professionals to detect and address potential issues early on, saving you money on repairs and preventing unexpected downtime.

Peace of Mind: Knowing that your HVAC system is being regularly inspected and maintained provides peace of mind. You can rest assured that your system is in good hands, and any potential issues are being proactively addressed, minimizing the likelihood of unexpected breakdowns or disruptions.

- Inspect all covered equipment and perform preventative maintenance services including, but not limited to:

- Check system refrigerant level and operating pressures.

- Clean primary and secondary condensate drain line.

- Add chlorine tablets to condensate drain line.

- Replace or clean air filter per manufacturer.

- Furnish all materials and labor required to perform maintenance service.
- Advise customer or his/her representative when equipment shut down is required for other than normal service.
- 15% discount on HVAC parts used by our HVAC Technicians within one year of the service to repair the system.

SCHEDULING, AND APPOINTMENT DETAILS

- If customer has specific dates desired for service it is their responsibility to notify the company of this preference. We recommend scheduling at least four to six weeks in advance.
- All agreement members will receive priority service above those who do not have contract agreements.
- You can schedule service by call text or email.
- If you cannot make a previously scheduled appointment, 24-hour notice is appreciated. If we are not able to access your home for a scheduled appointment, a \$50 “No-Show” fee will be charged.
- During prolonged extreme weather conditions - heat and cold spells - maintenance checks may be rescheduled to accommodate customers without heat or air conditioning.

On Performance Shield we offer our customers together with service agreement, surge protectors, phase monitors and voltage monitor at no extra charge as long service agreement is active.

Why You Need a Voltage Monitor in Your HVAC System

1. **Early Warning System:** A voltage monitor serves as an early warning system, detecting fluctuations or irregularities in the electrical supply to your HVAC system. By alerting you to potential issues before they escalate, it helps prevent costly downtime and repairs.
2. **Protects Equipment:** Fluctuations in voltage can damage sensitive components of your HVAC system, such as motors, compressors, and control boards. A voltage monitor acts as a safeguard, shutting down the system or triggering alarms when voltage levels exceed safe limits, thus protecting your equipment from damage.
3. **Ensures Efficiency:** Optimal voltage levels are essential for the efficient operation of HVAC equipment. A voltage monitor helps maintain consistent voltage levels, ensuring that your system operates at peak efficiency, which can result in energy savings and lower utility bills.
4. **Reduces Maintenance Costs:** Unplanned downtime and equipment failures due to voltage fluctuations can lead to costly repairs and maintenance. By proactively

monitoring voltage levels, a voltage monitor helps reduce the likelihood of unexpected breakdowns, saving you money on maintenance and repair expenses.

5. **Enhances Safety:** Voltage fluctuations pose safety risks to both personnel and property. A voltage monitor enhances safety by identifying potential hazards associated with overvoltage or undervoltage conditions, allowing for timely intervention to mitigate risks and ensure a safe working environment.
6. **Peace of Mind:** With a voltage monitor in place, you can have peace of mind knowing that your HVAC system is being continuously monitored for voltage fluctuations. This proactive approach to maintenance helps you avoid disruptions to your operations and minimizes the stress and inconvenience associated with unexpected equipment failures.

☀️ Why You Need a Phase Monitor in Your HVAC System ☀️

Protection Against Phase Imbalance: Phase imbalances in electrical systems can lead to inefficient operation and potential damage to equipment. A phase monitor constantly monitors the voltage levels of all three phases and immediately detects any imbalances. By alerting you to these issues early on, it prevents damage to your HVAC equipment and ensures smooth operation.

Prevention of Motor Damage: HVAC systems rely on motors to power components such as fans and compressors. Voltage imbalances can cause excessive heat buildup in these motors, leading to premature wear and potential failure. A phase monitor safeguards your motors by detecting and correcting phase imbalances before they cause irreversible damage, saving you from costly repairs or replacements.

Long-Term Cost Savings: Investing in a phase monitor may seem like an upfront expense, but it offers significant long-term cost savings. By protecting your HVAC equipment from damage, optimizing energy usage, and minimizing downtime, a phase monitor ultimately lowers your total cost of ownership and maximizes the return on your investment.

Incorporating a phase monitor into your HVAC system is a proactive measure that pays off in terms of equipment protection, energy efficiency, compliance, and cost savings. Don't wait for voltage imbalances to cause problems—take control of your system's performance and reliability with a phase monitor today.

☀️ Why You Need a Surge Protector in Your HVAC System ☀️

Protection Against Power Surges: Power surges, whether caused by lightning strikes, utility grid fluctuations, or internal electrical issues, can wreak havoc on HVAC equipment. A surge

protector acts as a barrier, diverting excess voltage away from your system and preventing damage to sensitive components such as circuit boards, motors, and compressors.

Safeguards Against Costly Repairs: Repairing or replacing damaged HVAC equipment due to power surges can be incredibly expensive and disruptive. By installing a surge protector, you proactively safeguard your investment, reducing the risk of costly repairs and minimizing downtime associated with equipment failures.

Peace of Mind: Knowing that your HVAC system is protected by a surge protector provides peace of mind. You can rest assured that your equipment is shielded from the unpredictable nature of power surges, allowing you to focus on other priorities without worrying about potential damage or downtime.

Cancellation

- Customer can cancel at any time with a 30-day written notice.
- Coverage is billed in advance and remains active if payments are applied as scheduled. In the event of a missed payment, benefits stop and continue once payments are brought current. If no payments are made, coverage will stop 30 days after the last payment. This agreement is not valid on oil, hydronic or mini-split systems.
- Agreement must be active with no lapse of coverage to receive extended part and labor coverage.
- **Service Continuity:** Enforcing payment terms is essential for ensuring the continuity of services. Automatic cancellation after 7 days of non-payment helps us maintain operational efficiency and minimize disruptions to other clients who depend on our services.

Ownership and Liability: Surge protectors, phase monitors, Voltage monitors provided as part of a service agreement are typically owned by the service provider. When the agreement is canceled, the ownership of these devices needs to be transferred back to the provider. This helps clarify responsibility and liability for the equipment.

Equipment Return Clause: Surge Protectors

Upon termination or cancellation of this service agreement for any reason, the client agrees to promptly return any surge protectors provided by the service provider as part of the agreement. The client shall ensure that the surge protectors are returned in good condition, reasonable wear and tears accepted, to the designated location specified by the service provider.

The client acknowledges that the surge protectors remain the property of the service provider throughout the term of this agreement. Failure to return the surge protectors within 14 days of termination or cancellation shall result in the client being liable for replacement costs as determined by the service provider.

The service provider reserves the right to inspect the surge protectors phase monitor, voltage monitor, upon return and assess any damages beyond reasonable wear and tear. The client shall be responsible for any damage incurred to the surge protectors during their possession, excluding normal wear and tear.

Upon satisfactory return of the surge protectors, the service provider shall release the client from any further obligations regarding the equipment provided under this agreement.

NAME _____ **DATE** _____ **SIGNATURE** _____

Agreement Details (This contract agreement will be printed and filled out in the store by the customer and HVAC service manager. If the contract is not filled out prior to work completion, then servicing will be billed as time and material only.)

Performance Mechanical Texas LLC and _____,
hereafter referred to as customer, hereby agree that **Performance Mechanical Texas LLC**
will provide services as described below, located at:

Address _____

City _____ State _____ Zip _____

In consideration of, Contract amount \$ _____ on this date
_____.

Phone _____ Email: _____

Total units covered _____

Under warranty _____

Access normal _____ ladder ft _____ Hatch _____

Platform _____ Ceiling tile _____ Roof _____

Gas _____ Electric _____ Heat pump _____ Voltage _____ Phase _____

Filter size _____

Model# _____

Serial# _____

Performance Mechanical Texas LLC. 24703 Pecan Dr New Caney Texas 77357.

Performancemechanicaltexas@gmail.com PerformanceMechanicaltexas.com

Call/Text 281-608-8288 TACLA115744E

- **Dispute Resolution:** In the event of any disputes arising from the interpretation or performance of this contract, both parties agree to resolve them amicably through mediation, arbitration, or other mutually agreed-upon means as outlined in the contract.

Payment Obligation: The Client agrees to pay the Service Provider the agreed-upon fees for the services rendered, in accordance with the payment terms outlined in the contract.

- **Responsibility for Payment:** As a valued client, it's important to understand your obligation to make timely payments for the services received from Performance Mechanical Texas LLC. Your prompt payment ensures that we can continue to meet your needs effectively and efficiently.
- **Avoiding Disruptions:** Failure to make timely payments may result in the suspension or cancellation of services, as outlined in the contract. This provision serves as a reminder to prioritize payment to avoid any interruptions in the services provided by Performance Mechanical Texas LLC.
- **Open Communication:** If you anticipate any difficulties in meeting payment deadlines, we encourage you to communicate with us proactively. We are committed to finding mutually agreeable solutions to address any challenges and ensure the continuation of our partnership.

By including this provision in the contract, we aim to establish a mutually beneficial relationship based on trust, accountability, and respect. Timely payment is essential for the continued provision of high-quality services, and we appreciate your cooperation in meeting your payment obligations.

- By signing below, both parties affirm their understanding of the terms and conditions of this contract and their willingness to abide by them. This contract serves as a formal agreement between Performance Mechanical Texas LLC and the Client, outlining their respective rights, obligations, and responsibilities in relation to the services to be provided.

Name _____ Date _____ Signature _____